



## **REMOTE CONNECT INSTALLATION & OPERATION INSTRUCTIONS**

**Models: FTXL, Knight, Armor,  
& Shield**



**⚠ WARNING**

This manual must only be used by a qualified heating installer / service technician. Read all instructions, including this manual, the Installation and Operation Manuals, and the Service Manuals, before installing. Perform steps in the order given. Failure to comply could result in severe personal injury, or substantial property damage.



**Save this manual for future reference.**

# Contents

1. INTRODUCTION.....	2	3. CON·X·US REGISTRATION	
CON·X·US Board Layout .....	2	Device Registration.....	10-15
2. CON·X·US INSTALLATION		4. PERMISSIONS.....	16-20
List of Kit Components .....	3	Site Manager .....	16
Gain Access to the Interior of the Unit .....	3	5. TROUBLESHOOTING.....	21
Installation Procedure.....	4-9	Revision Notes .....	Back Cover

## 1 Introduction

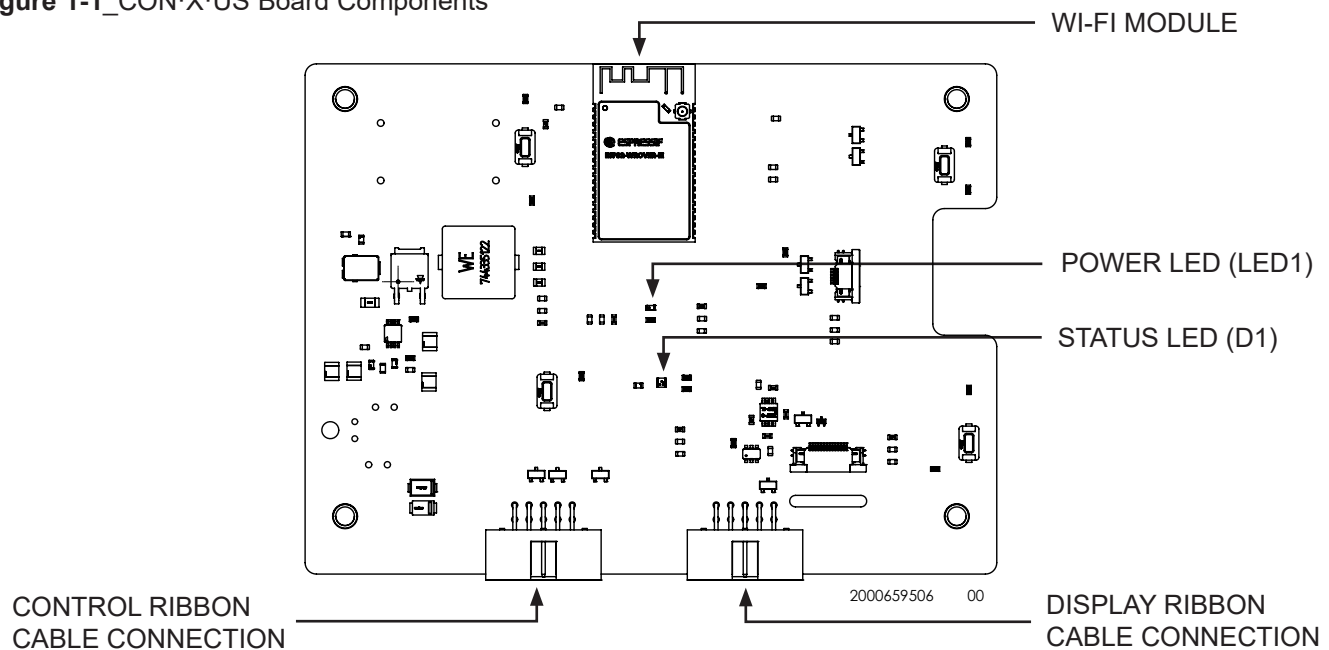
The information contained in this manual provides general guidelines for the implementation of the CON·X·US remote communication device with Lochinvar boilers.

Now from virtually anywhere you can:

- Monitor boiler plant operating conditions at unlimited locations
- Re-program SMART SYSTEM control parameters
- Setup custom text or e-mail alerts for contractor and building owners/managers

### CON·X·US board layout

Figure 1-1\_CON·X·US Board Components



Status LED Color	Description
Blue solid, then green-blue	Access point is ON and ready to be configured by web browser
Cyan (light blue) solid	Device is connected to Ayla
Green and blue rapidly alternate	Device is disconnected from wifi
Blue solid, then cyan solid, then orange solid	Access point is enabled and BIC is in lockout state
Cyan solid, then blinking orange	Device is connected to Ayla and BIC is in lockout state
Green and blue alternating, then orange solid	Device is disconnected from Ayla and BIC is in lockout state
Blue solid, then green-blue solid, then white	Access point is enabled and BIC is disconnected
Cyan and white alternating	Device is connected to Ayla and BIC is disconnected
Green and blue rapidly alternating, then white	Device is disconnected from Ayla and BIC
*The power LED will be green when power is supplied to the unit.	

## 2 CON-X-US Installation

**Table 2A - List of kit components**

Material Number	Description	FTXL	KB/WH/ KH/AW	SNR
100134843	RIVET, NYLON PUSH	2	--	--
100163015	BUSHING, SNAP 1-1/4"	2	--	--
100137491	CLIP, WIRE HARNESS, EXTRUDED	2	--	--
100359289	BOARD, CON-X-US	1	1	1
100189402	CABLE, RIBBON, 10 CIRCUIT X 74"	1	--	--
100172950	CABLE, RIBBON, 10 CIRCUIT X 14"	--	1	1
100134696	NUT, LOCK, 6-32 X .178, STL, ZINC	4	4	--
100371925	PLATE, CONXUS, BOARD	1	1	--
100328008	SCREW, PHP, 6-32 X 3/8, STL	4	8	8
100134797	NUT, LOCK, 4-40 X .125, STL, ZINC	4	4	4

### **WARNING**

Warning: **Electrical Shock Hazard** -- For your safety, turn OFF electrical power supply before making any electrical connections to avoid possible electric shock. Failure to do so can cause severe personal injury or death.

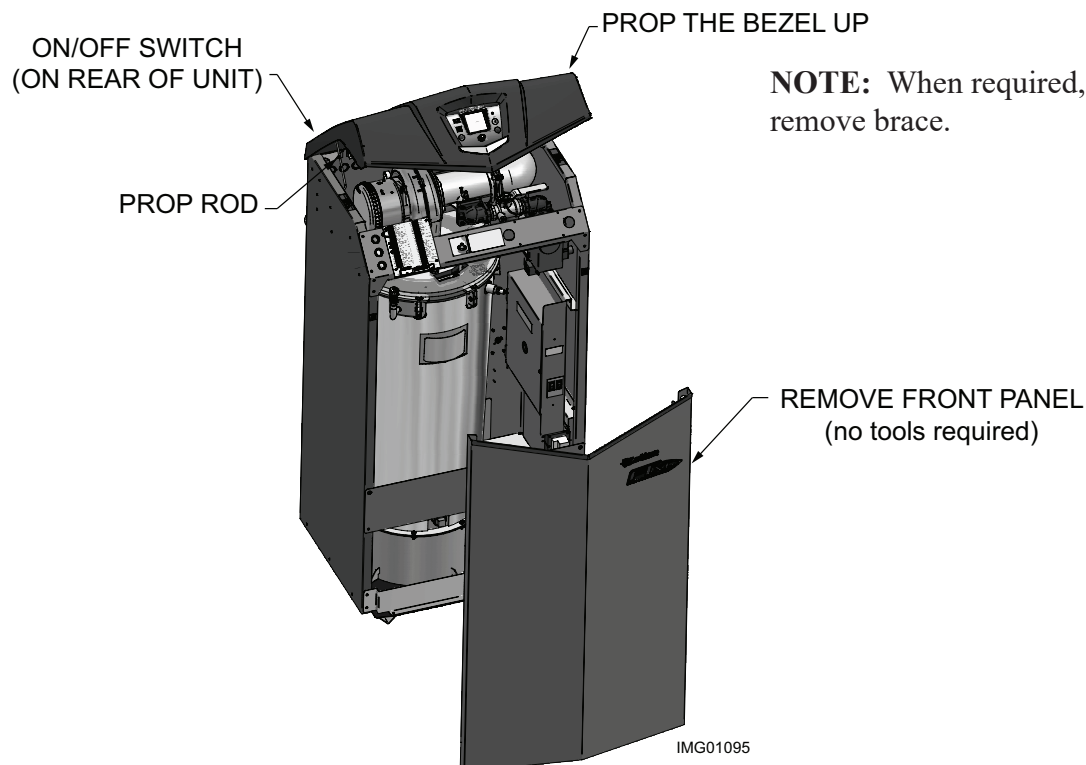
### **To gain access to the interior of the unit**

1. Turn the main power OFF.
2. Turn the main manual gas shutoff to the appliance OFF.
3. Remove the front door panel (no tools required).

### **Recommended tool(s)**

- #2 Phillips Head Screwdriver
- 8 mm Wrench or 5/16" Wrench
- 3/16" Wrench

**Figure 2-1**\_Gain Access to the Interior of the Unit



**NOTE:** FTXL shown for illustration purposes only.

## 2 CON-X-US Installation

### Installation procedure

1. Using four (4) 100328008 screws and four (4) 100134696 nuts, install the plate onto the bezel.
2. Using four (4) 100134797 nuts, install the CON-X-US board with standoffs onto the plate.

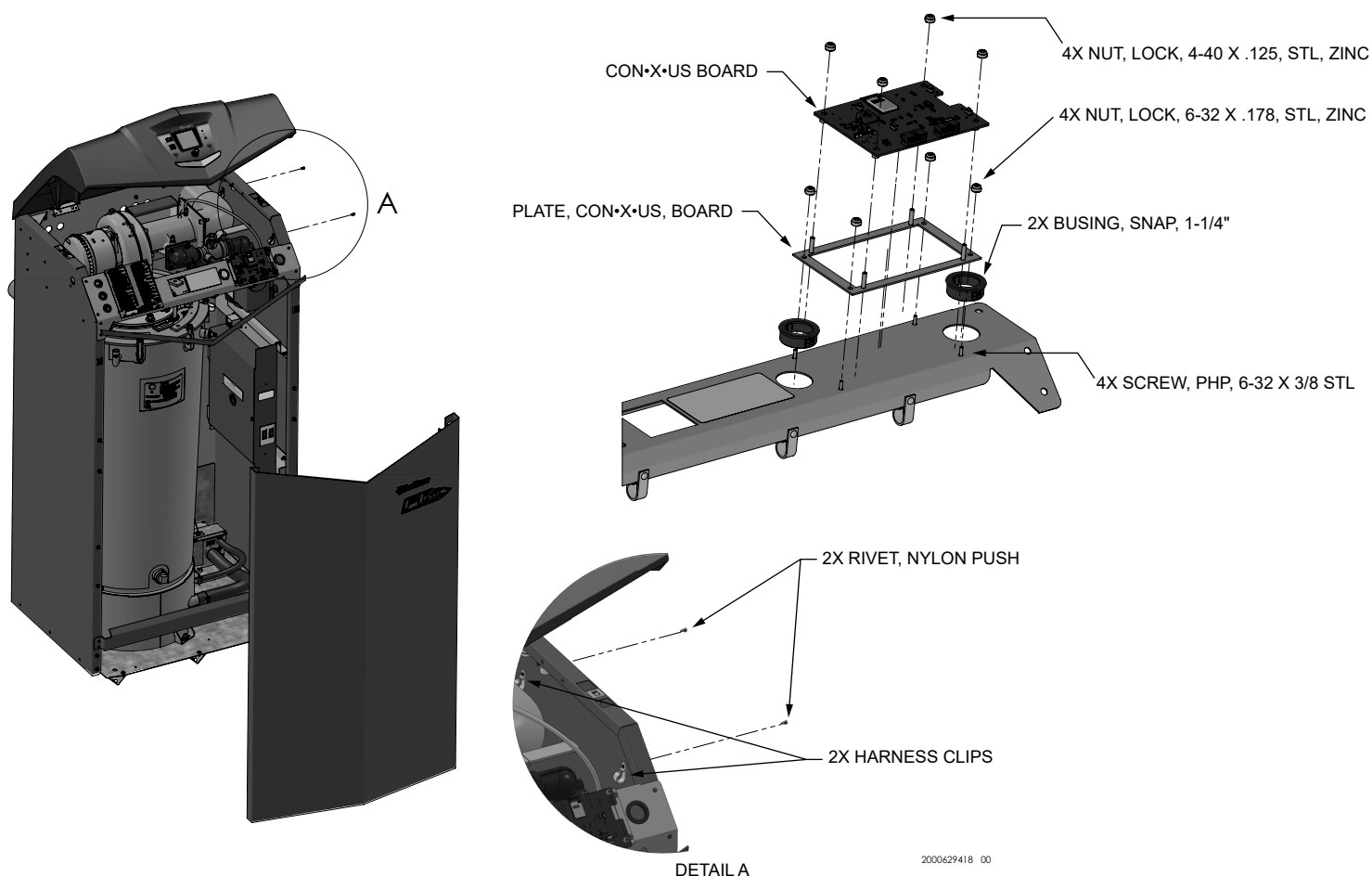
**Table 2B - List of bracket kits**

Part #	Description
100265396	KIT,BRKT,BEZEL,CONXUS,KB
100265397	KIT,BRKT,BEZEL,CONXUS,WH

**Figure 2-2A**\_Install FTXL CON-X-US Board

**NOTE:** FTXL Models Only:

- a. Install two (2) push rivets (100134843) on the right side of the unit (reference Detail A). Once installed attach the harness clips (100137491) to the push rivets on the inside of the unit (Detail A), above the main control panel.
- b. Install two (2) bushings (100163015) into the left and right side of the CON-X-US board.



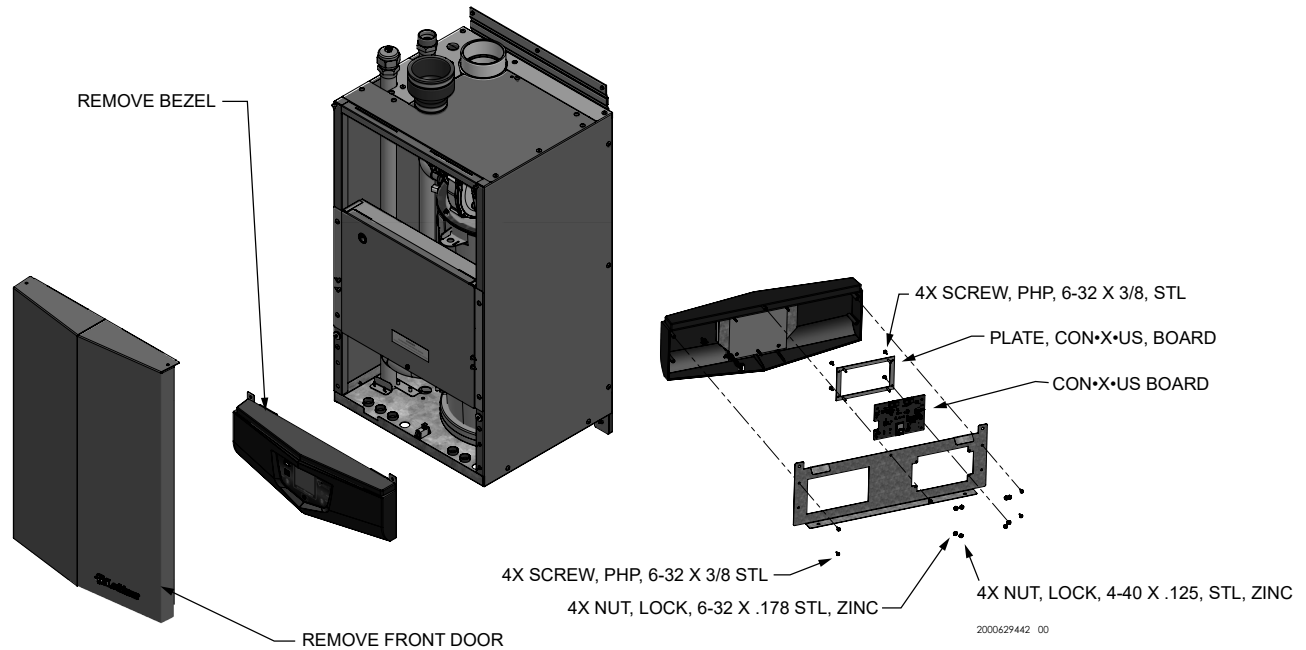
DETAIL A

2000629418 00



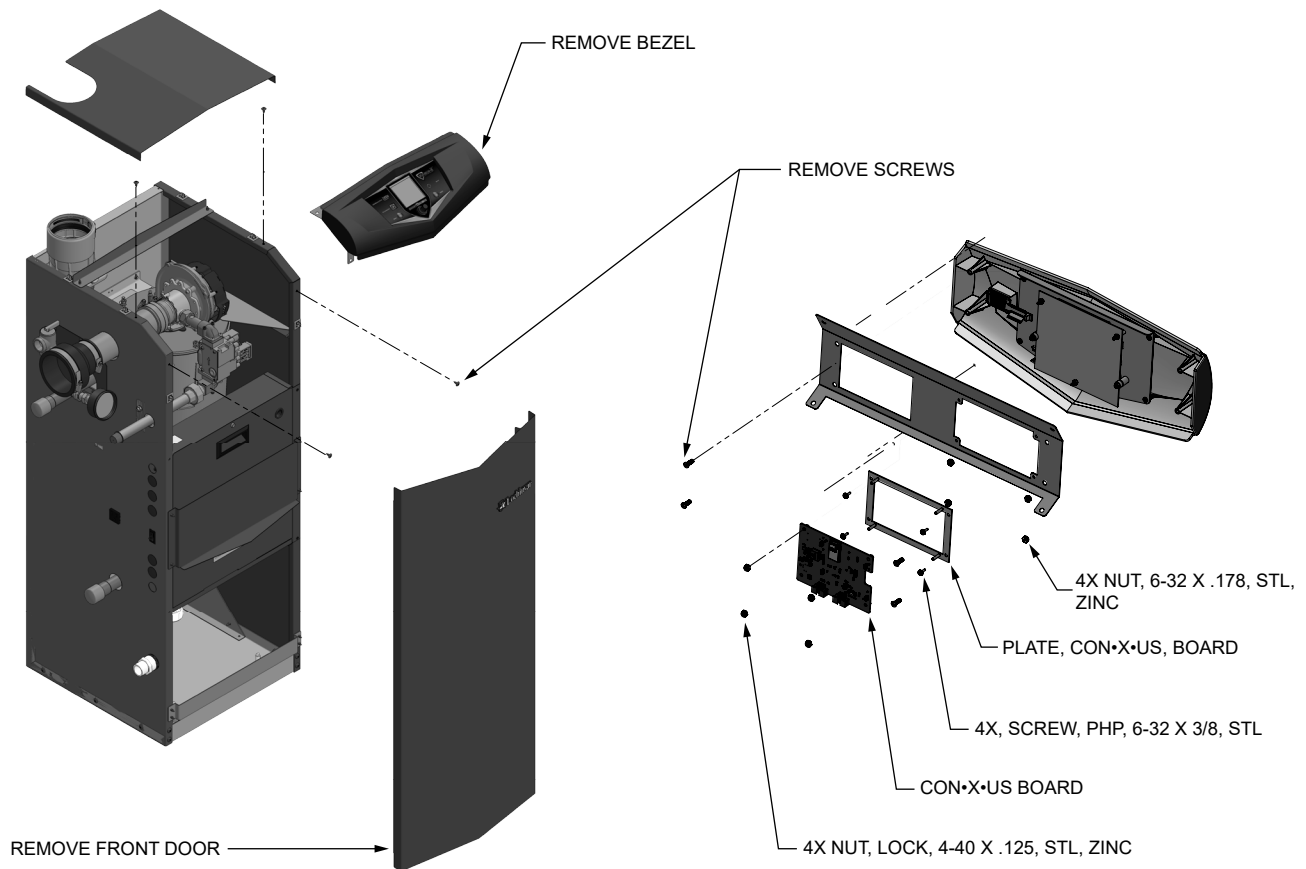
## 2 CON-X-US Installation *(continued)*

**Figure 2-2B**\_Install WH CON-X-US Board



**NOTE:** On units purchased after Serial #1915 the bezel bracket will not be required. If purchased between Serial #H10 to D15 the bezel bracket (see Table 2B on page 4) is required. Be certain to record the CON-X-US board QR code (see FIG. 3-9 on page 14) before mounting the bezel to the unit.

**Figure 2-2C**\_Install KH CON-X-US Board



## 2 CON·X·US Installation

Figure 2-2D\_Install AW and KB CON·X·US Board

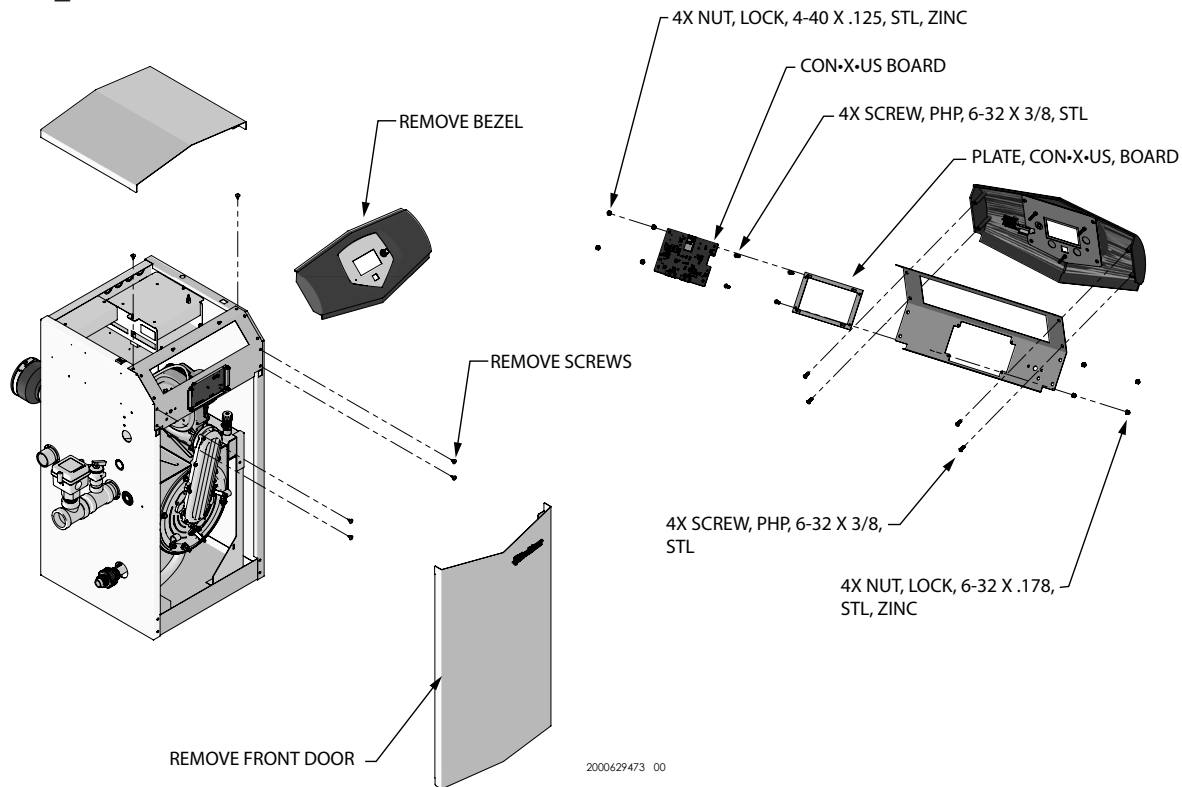
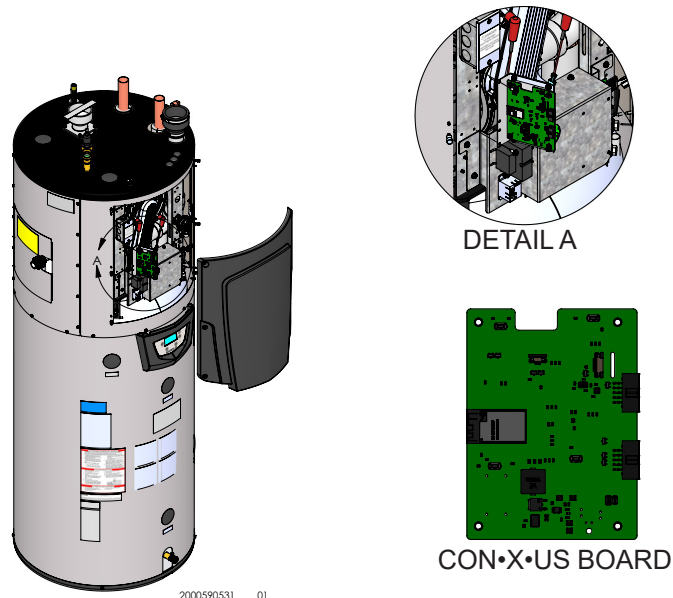


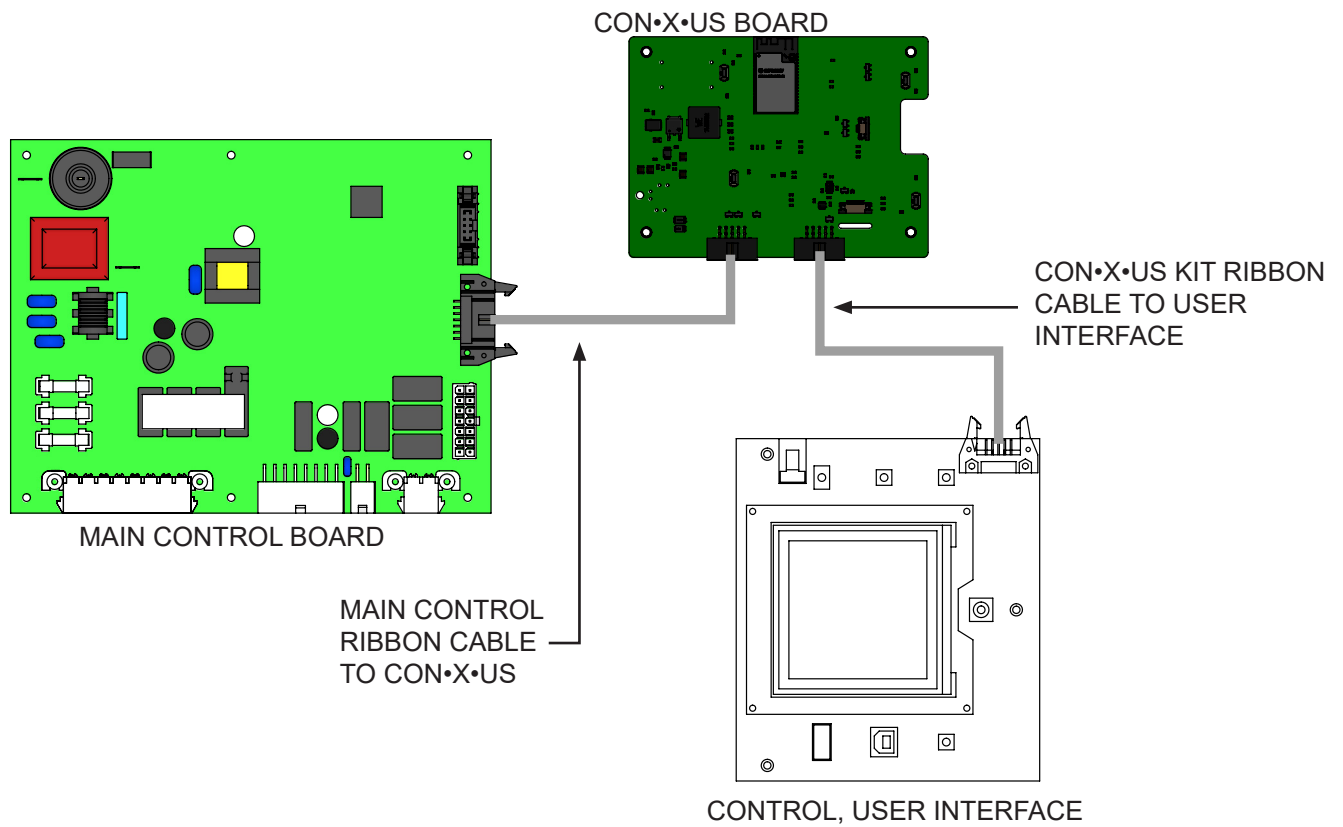
Figure 2-2E\_Install SNR CON·X·US Board



3. Disconnect the ribbon cable from the rear of the display board and route it to the ribbon cable plug on the CON·X·US board labeled **BIC** (remove the ribbon cable from the clip underneath the bezel).
4. Connect the ribbon cable (100189402) to the rear of the display and route on the left side of the CON·X·US board and connect it to the ribbon cable plug labeled **DU** (see FIG. 2-3).
5. Reinstall the front panel.
6. Turn the power and gas back ON to the unit and resume operation.

## 2 CON•X•US Installation *(continued)*

Figure 2-3\_Wiring Schematic



2000659515 00

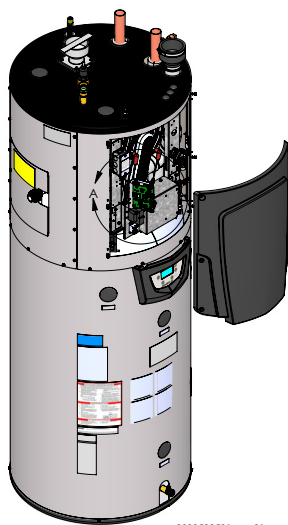
## 2 CON·X·US Installation

### Installation procedure

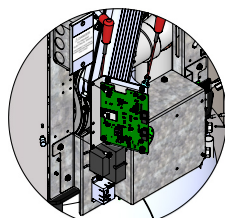
SWA/R Models Only

1. Turn OFF the main power and gas supply to the unit.
2. Remove the upper front bezel by removing the six (6) thumb screws from around the bezel (FIG. 2-4).
3. Locate the appropriate bracket from this kit and install the CONXUS board (FIGs: 2-5A and 2-5B)

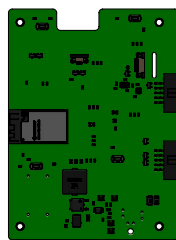
**Figure 2-4**\_Install SWA/R CON·X·US Board



2000590531 01

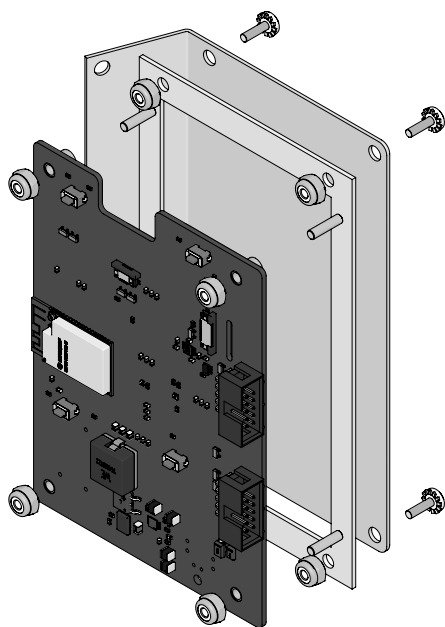


DETAIL A



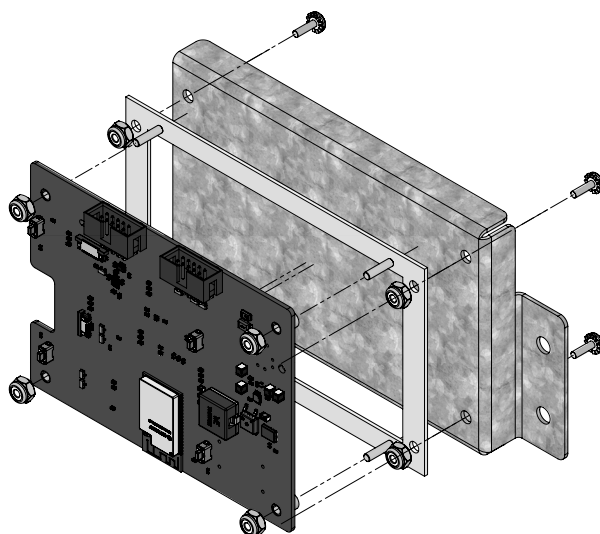
CON·X·US BOARD

**Figure 2-5A**\_Install CON·X·US Board Onto Bracket  
Models SWA/R 125 - 200



DIR 2000590078

**Figure 2-5B**\_Install CON·X·US Board Onto Bracket  
Models SWA/R 285 - 500

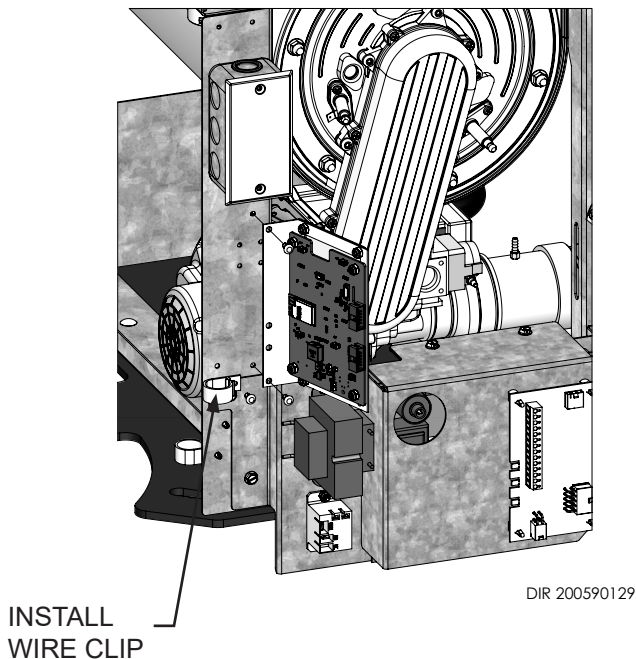


DIR 2000590123

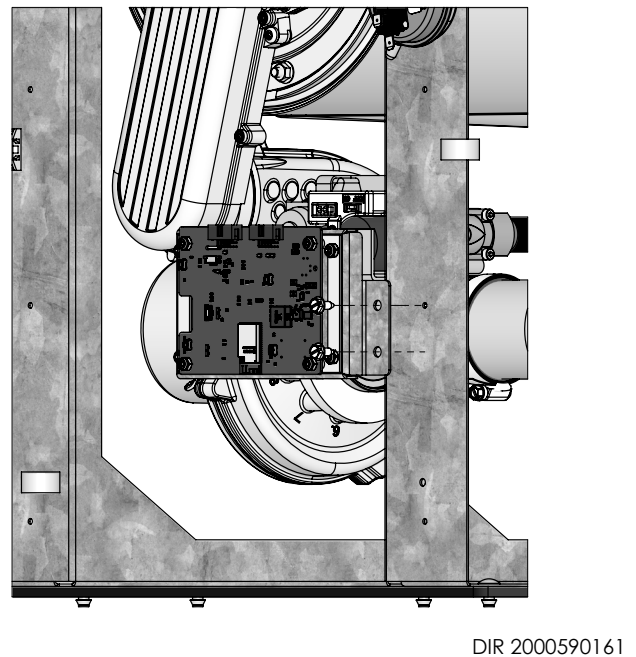
## 2 CON-X-US Installation *(continued)*

4. Install the board and bracket assembly onto the heat exchanger frame in the appropriate location as shown in FIGs 2-5C and 2-5D.
5. Disconnect the ribbon cable from the control board and route it to the ribbon cable plug on the CONXUS board labeled DU.
6. Locate the longer ribbon cable from this kit and connect it to the ribbon cable plug on the main control board and connect it to the ribbon cable plug labeled BIC on the CON X US board. Secure the ribbon cable in the unit harness clips where possible. Confirm wiring connections using FIG. 2-3 on page 7.
7. Replace the upper front bezel and reinstall the six (6) thumb screws to secure the bezel.
8. Turn ON the main power and gas supply to the unit and resume operation.

**Figure 2-5C**\_Install Board and Bracket Assembly onto Heat Exchanger Frame\_Models 125 - 200



**Figure 2-5D**\_Install Board and Bracket Assembly onto Heat Exchanger Frame\_Models 285 - 500



### 3 CON-X-US Registration

**NOTICE**

The screens depicted in this manual are to be used for illustration purposes only.

#### Device Registration

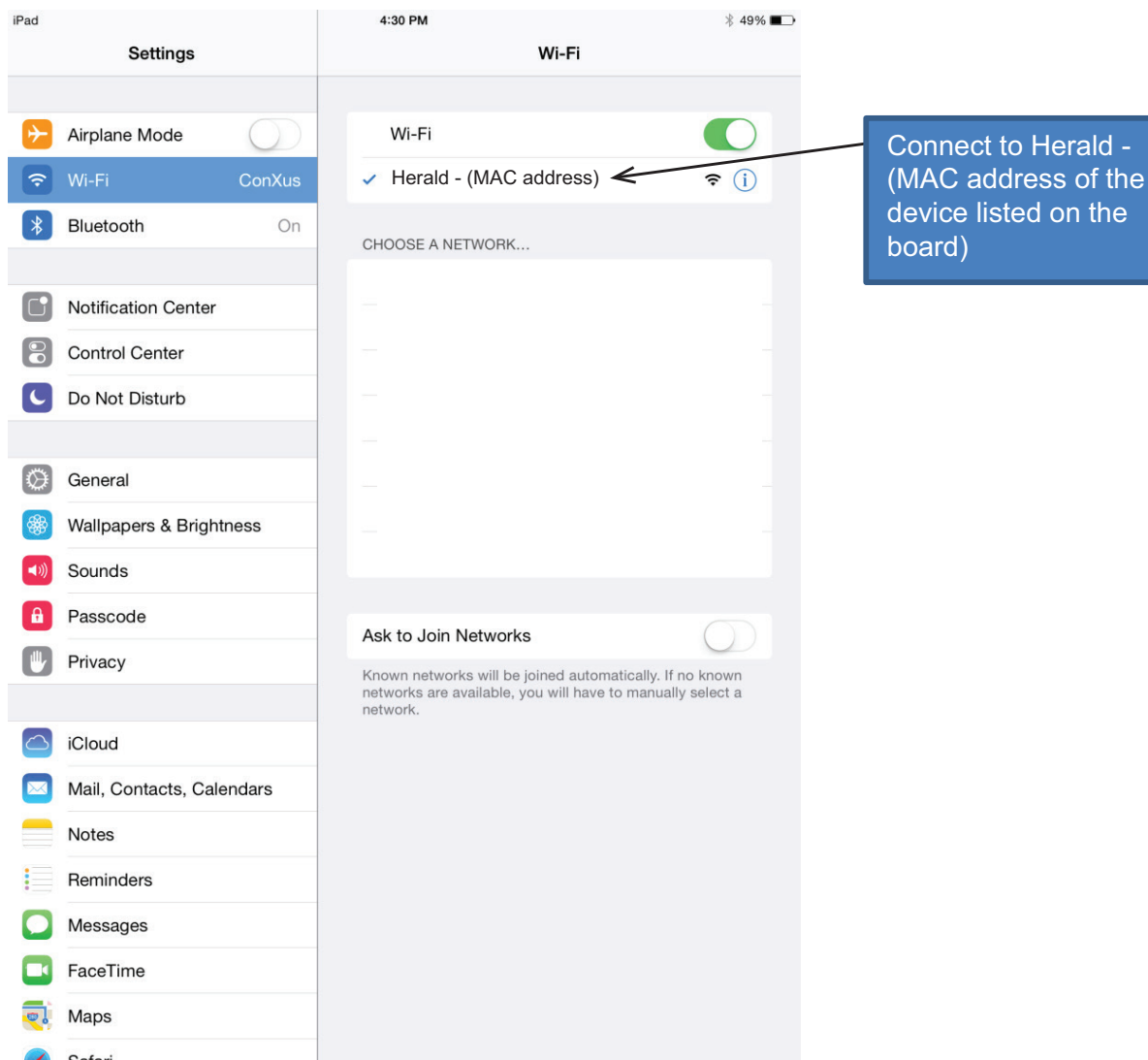
1. Search for the CON-X-US board just like you would search for a Wi-Fi connection on your device. The LED light on the board will alternately flash blue and green when it is ready to connect.

**NOTICE**

If your CON-X-US board was installed in a boiler prior to this one, you may experience longer wait times for the CON-X-US link to appear.

2. Connect to the device named Herald - (MAC Address of the device listed on the board) as shown in FIG. 3-1.

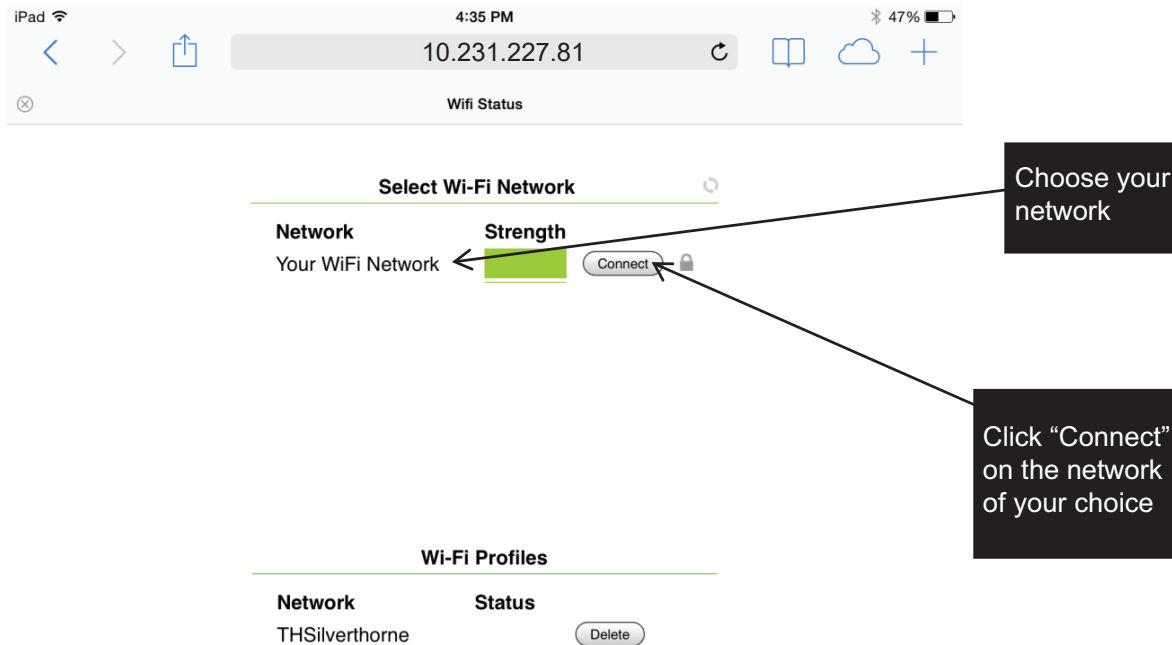
**Figure 3-1**\_Device Connection



### 3 CON·X·US Registration *(continued)*

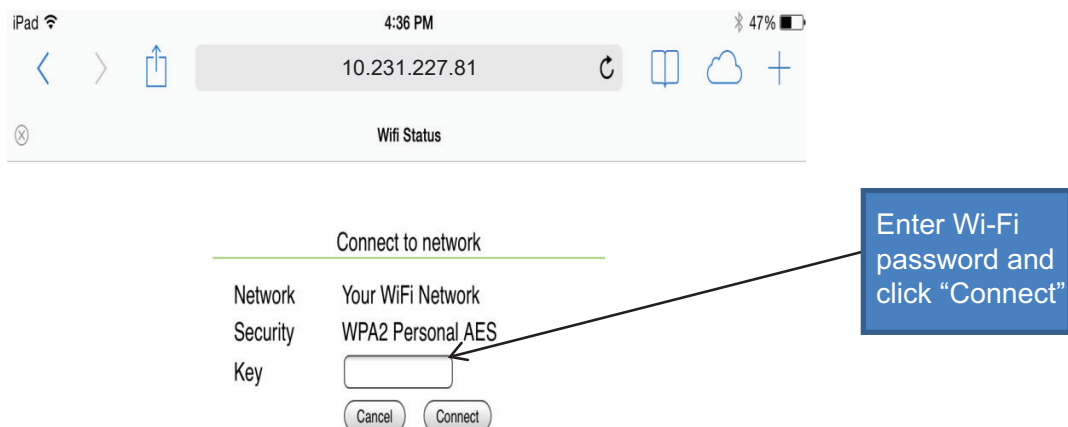
- Once connected to the CON·X·US board, you should be redirected to a Login page. Note: If you are not redirected, open your internet browser and type **10.231.227.81** in the address bar and click GO. At this point, you are choosing the network you would like the CON·X·US board to be linked with. If the network is secure you will have to enter in the password for the network.

**Figure 3-2**\_Choose Network



- Enter the security password for your network and click CONNECT.

**Figure 3-3**\_Enter Password



### 3 CON·X·US Registration

5. Your screen should tell you when the WiFi connection is complete. The LED is constantly cyan when connected.

**Figure 3-4**\_Connection Complete



6. Download the Android App on Google Play or the Apple App from the App Store.

**NOTICE**

To run the CON·X·US App on your device (Tablet/Phone) you must have a version of iOS 7.0 or above or Android 4.0 or above.

7. Once installation is complete, click on the CON·X·US App (logo) on your Tablet/Phone.

**Figure 3-5**\_Click on App





### 3 CON-X-US Registration *(continued)*

8. If you are a new user you will have to create a new account. If you have an existing account, move on to Step 11.
9. To create a new account, open the CON-X-US App and click CREATE NEW ACCOUNT. You will receive an e-mail asking you to confirm your new account. **NOTE:** Be sure to check your Junk or Spam folders as your new account email may default to one of these folders. You will also be directed to a web page. This web page signifies you have completed the process. Exit the web page and move on to Step 10.

**Figure 3-6**\_Create Account/Login to Existing Account

The figure shows two screenshots of the CON-X-US web interface. The top screenshot is the 'Log in' page, which includes fields for 'User Name' and 'Password', a 'Save Information' toggle switch, and buttons for 'Create New Account' and 'Login'. The bottom screenshot is the 'New User Account' page, which includes fields for 'First Name', 'Last Name', 'Company', 'Address', 'City', 'State', 'Zip', 'Country', 'Phone', 'E-Mail', 'Confirm E-Mail', 'Password', and 'Confirm Password'. There are 'Create' and 'Cancel' buttons at the bottom right of the form.

10. After creating your account, login to register a CON-X-US board.
11. Once you are logged in you will be directed to the Device Selection Screen. You can now register the unit by clicking on the REGISTER NEW DEVICE button.

**NOTE:** The unit, at some point, must have been connected to the internet before registration can occur.

**Figure 3-7**\_Register New Device Button

The figure shows a screenshot of the 'Select Device' screen. At the top, it says 'Select Device' and 'Devices registered under your User Account'. Below this is a 'Sort by:' section with buttons for 'Site', 'Serial Number', and 'City'. The main part of the screen is a table with three columns: 'Boiler Name', 'Serial Number', and 'Address'. The table lists five devices, each with a radio button next to its name. At the bottom of the screen, there is a 'Register New Device' button and a 'Log Out' button. A blue callout box with an arrow points to the 'Register New Device' button, with the text 'Register button' inside.

Boiler Name	Serial Number	Address
Site: University Building: Gym Boiler: 3	L1234567892	123 Main Street Nashville, TN 37216
Site: University Building: Library Boiler: 4	L1234567893	500 Palm Street Nashville, TN 37212
Site: University Building: Dorm Boiler: 7	L2234567895	2345 Burkle Road Nashville, TN 37201
Site: University Building: Hospital Boiler: 17	L4234567897	34 White Street Nashville, TN 37228
Site: University Building: Cafeteria	L2234567898	456 Washington Blvd Nashville, TN 37217

### 3 CON-X-US Registration

12. There are required fields on the Device Registration Screen. Ensure ALL required fields are filled in.

**Figure 3-8**\_Fill in Required Fields

The screenshot shows the 'Device Registration' screen with the following fields and buttons:

- QR Code on Herald:** A text input field with the placeholder 'Required' and a blue 'Scan' button to its right.
- Barcode on Boiler:** A text input field with the placeholder 'Required' and a blue 'Scan' button to its right.
- Site Name:** A text input field with the placeholder 'Required'.
- Address:** A text input field.
- Building/Location:** A text input field.
- City:** A text input field with the placeholder 'Required'.
- Boiler Name:** A text input field.
- State:** A dropdown menu.
- Zip:** A text input field.
- Register:** A blue button at the bottom left.
- Cancel:** A blue button at the bottom right.

NOTE: You can use the SCAN buttons to fill in the QR code (reference FIG. 1-1 on page 2 for QR Code location) on the CON-X-US board and the serial number of the unit or you can enter them manually.

**Figure 3-9**\_Scan Buttons

This screenshot is identical to Figure 3-8, but includes two blue arrows pointing from a blue callout box to the 'Scan' buttons. The callout box contains the text: 'Scan buttons for QR code and serial number'.

### 3 CON-X-US Registration *(continued)*

13. When you are finished filling in the fields, click the REGISTER button.

**Figure 3-10\_Register Button**

Register button

14. Once registration has been completed, you will be re-directed to the Device Selection Screen. You are now able to select the unit to monitor and change parameters with the App at this time.

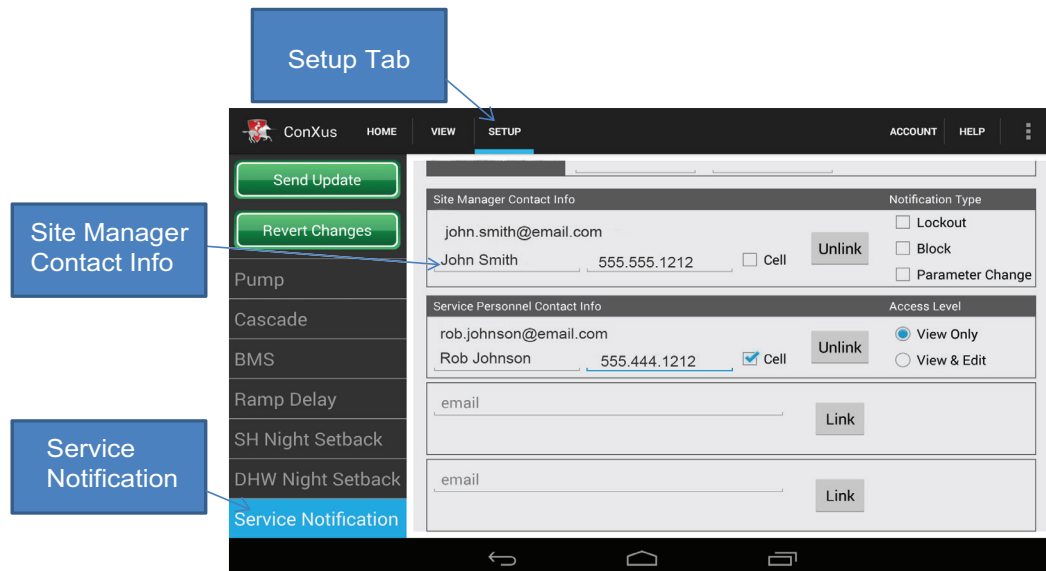
**Figure 3-11\_Select Device**

Boiler Name	Serial Number	Address
Site: University Building: Gym Boiler: 3	L1234567892	123 Main Street Nashville, TN 37216
Site: University Building: Library Boiler: 4	L1234567893	500 Palm Street Nashville, TN 37212
Site: University Building: Dorm Boiler: 7	L2234567895	2345 Burkle Road Nashville, TN 37201
Site: University Building: Hospital Boiler: 17	L4234567897	34 White Street Nashville, TN 37228
Site: University Building: Cafeteria	L2234567898	456 Washington Blvd Nashville, TN 37217

## 4 Permissions

Whoever registers the CON-X-US will be assigned the role of Site Manager. As you register a CON-X-US your user information will be automatically populated in the site manager field. The Site Manager is responsible for assigning access to users for each site. As the Site Manager your contact information will be displayed in the “Site Manager” field on the “Service Notification” page of the setup tab (see FIG. 4-1).

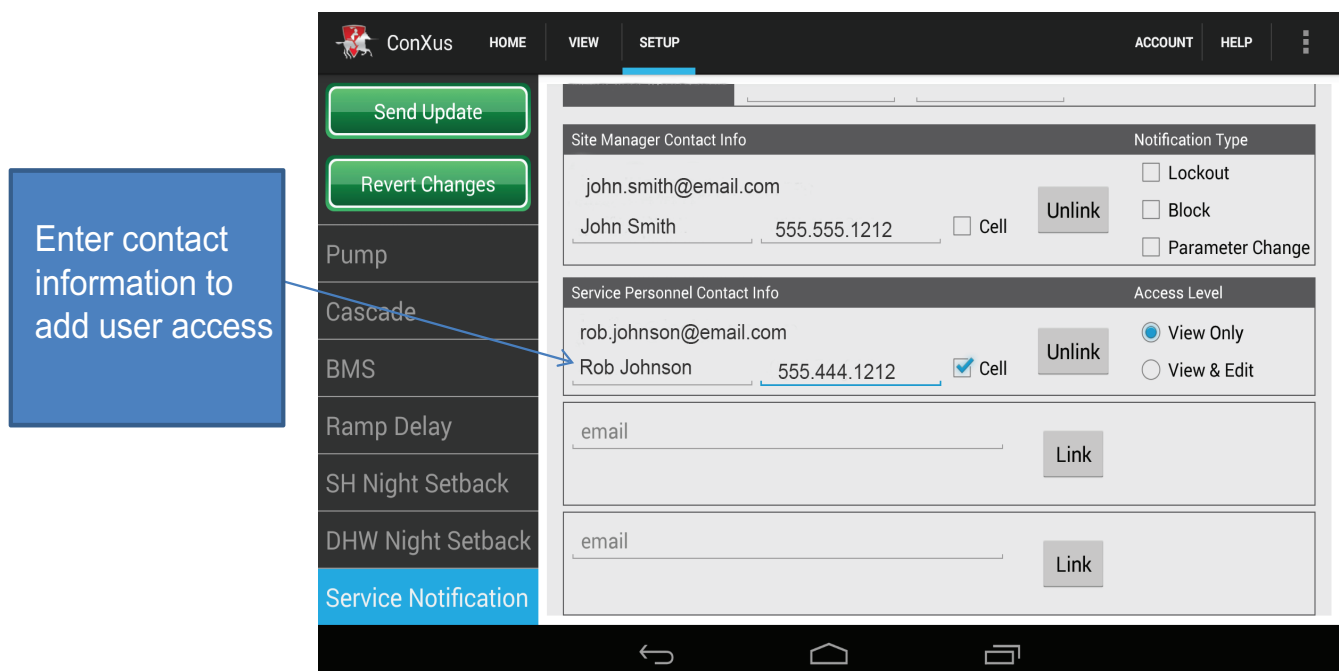
**Figure 4-1** Site Manager Contact Info



To add a user to a CON-X-US enabled boiler the user will need to create an account (reference the *Create Account* section on page 13 of this manual). Once the user that you wish to add has created an account, the Site Manager must enter the e-mail address into the Service Personnel Contact Info section of the Service Notification Menu and click the LINK button. This will grant access to the CON-X-US enabled boiler and will be populated on the user’s available devices list (reference Select Devices Screen on page 15 of this manual).

NOTE: The UNLINK button can be used to remove a user. If the Site Manager unlinks themselves, the CON-X-US will need to be re-registered.

**Figure 4-2** Enter Contact Information to Add User Access



## 4 Permissions *(continued)*

For each service provider, the Site Manager can grant either “View Only” access or “View & Edit” access by clicking one of the boxes to the right of the service provider’s name. “View Only” access will allow that user to view all information without the ability to make any changes. If the Site Manager would like to have a user have “View Only” privileges, but receive alerts, the Site Manager must provide the user with “View & Edit” privileges to allow the user to set up the alerts. Once the setup is complete, the Site Manager can then change that user’s access level back to “View Only”. “View & Edit” access will allow that user to view all information and make programming changes.

**Figure 4-3 Access Levels**

The screenshot shows the ConXus Setup screen. On the left is a sidebar with buttons: Send Update, Revert Changes, Pump, Cascade, BMS, Ramp Delay, SH Night Setback, DHW Night Setback, and Service Notification (highlighted in blue). The main area is titled 'SETUP' and contains two sections: 'Site Manager Contact Info' and 'Service Personnel Contact Info'.  
 In the 'Site Manager Contact Info' section, there is a form for John Smith with email john.smith@email.com, phone 555.555.1212, and a 'Cell' checkbox. To the right, under 'Notification Type', are checkboxes for Lockout, Block, and Parameter Change. An 'Unlink' button is also present.  
 In the 'Service Personnel Contact Info' section, there is a form for Rob Johnson with email rob.johnson@email.com, phone 555.444.1212, and a checked 'Cell' checkbox. To the right, under 'Access Level', are radio buttons for 'View Only' (selected) and 'View & Edit'. An 'Unlink' button is also present. Below this are two rows for email addresses with 'Link' buttons.  
 A blue callout box on the right points to the 'View Only' radio button with the text 'Access Level check boxes'.

The Site Manager and any user with View & Edit privileges can select which alerts they receive. One, all, or none of these notification types can be selected. By selecting “Lockout” the Site Manager or user will receive a text or e-mail about a lockout condition. Selecting “Block” will result in an e-mail or text message any time the boiler enters a blocking condition. Blocking conditions are not lockouts, but are conditions such as high outlet temperature, high flue temperature, or high Delta T’s, that result in the boiler limiting itself. Blocking conditions can occur often depending on the operation conditions, but could also indicate a problem. Anti-cycling Blockings are not relayed. Selecting “Parameter Change” will result in an e-mail or text message every time a parameter is changed remotely from CON-X-US or locally through the user interface on the boiler.

When a boiler with CON-X-US goes into a fault condition an alert will be sent out via e-mail or text message. A text message will be sent if a cell phone number is entered and the cell box is checked (see FIG. 4-4 on page 18). Otherwise, the user will receive an e-mail.

NOTE: Only the Site Manager is able to see all linked personnel. All other personnel will only see the Site Manager.

## 4 Permissions

Figure 4-4 Enter Cell Phone Info

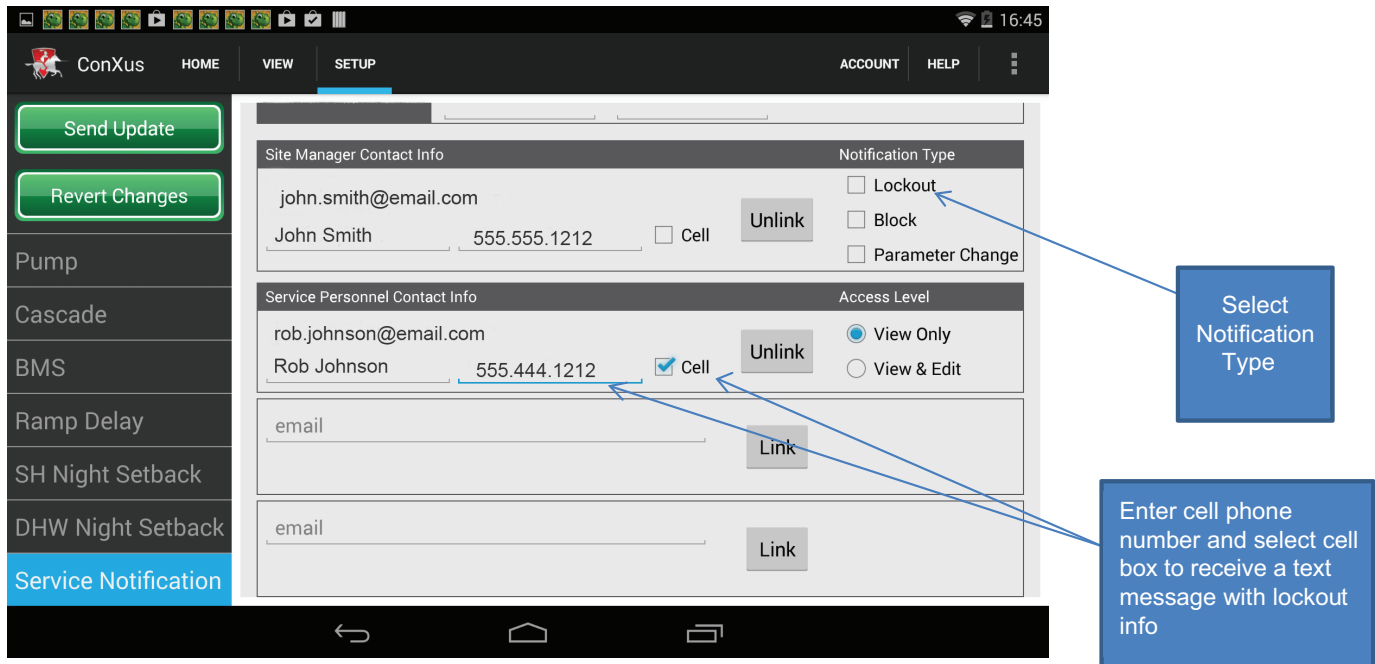
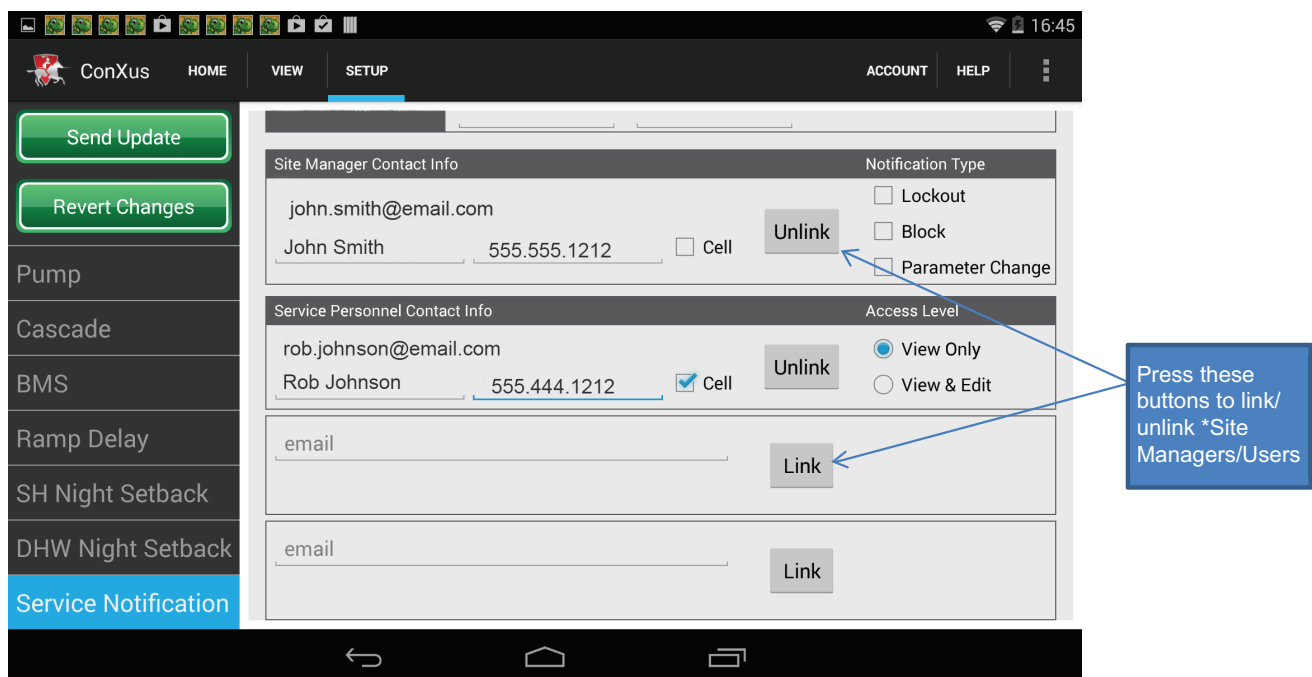


Figure 4-5 Link/Unlink Buttons

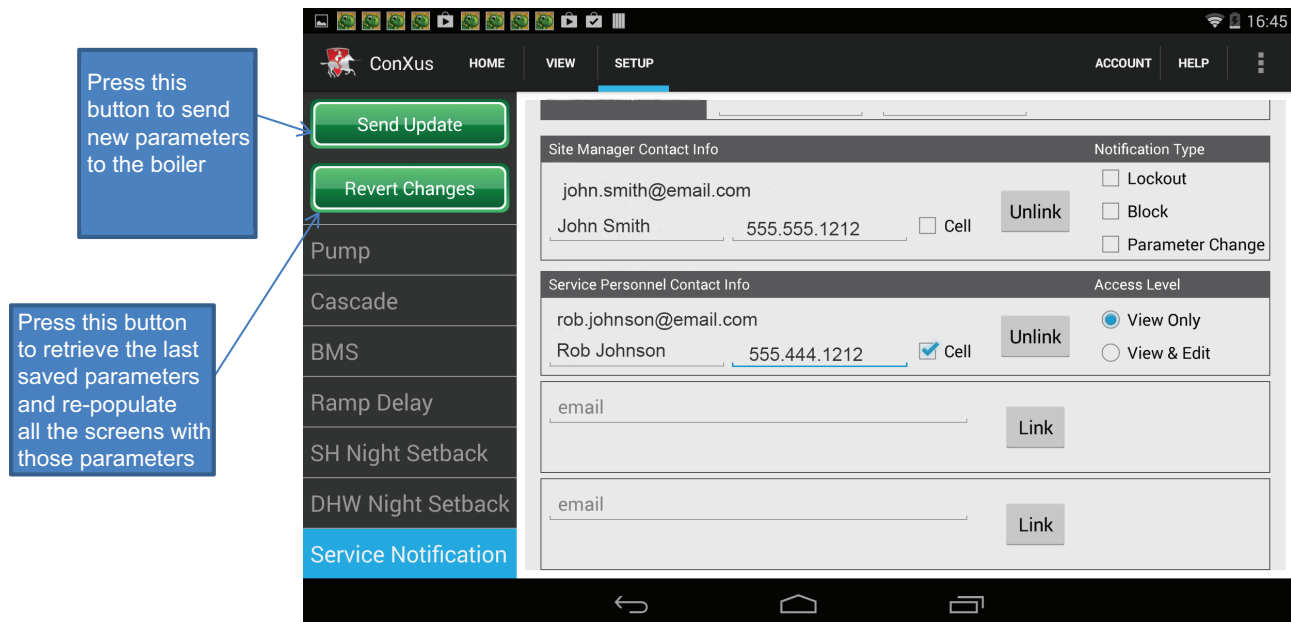


\*Site Manager can unlink all if unlinked.

## 4 Permissions *(continued)*

By accessing the Setup tab, the Site Manager and any user with “View and Edit” privileges will be able to make changes to all accessible parameters and send the parameters to the boiler. To send parameters to the boiler simply click the SEND UPDATE button. The REVERT CHANGES button will retrieve the last saved parameters and re-populate all the screens with those parameters.

**Figure 4-6** Send New Parameters to Boiler



## 4 Permissions

### How to use the sort function

By clicking on the ACCOUNT button you will be taken to a list of all the boilers registered to the Account Manager or user. You can access any boiler on the list by selecting the desired boiler. The sort function can be used to sort the list of boilers by serial number, city, or site name.

If a boiler is gray, this means it is not communicating with the internet. This could mean that the boiler is powered OFF or that the CON·X·US module is not connected to the internet.

**Figure 4-7** Sort Function

**Select Device**

Devices Registered Under Your User Account

Sort by: Serial Number

Boiler Name	Serial Number	Address
Site: University Building: Gym Boiler: 3	L1234567892	123 Main Street Nashville, TN 37216
Site: University Building: Library Boiler: 4	L1234567893	500 Palm Street Nashville, TN 37212
Site: University Building: Dorm Boiler: 7	L2234567895	2345 Burkle Road Nashville, TN 37201
Site: University Building: Hospital Boiler: 17	L4234567897	34 White Street Nashville, TN 37228

Log Out | Register New Device

**Select Desired Boiler**

**Use sort function for ease of viewing available boilers**



## 5 Troubleshooting

Figure 5-1\_CON·X·US LED Layout

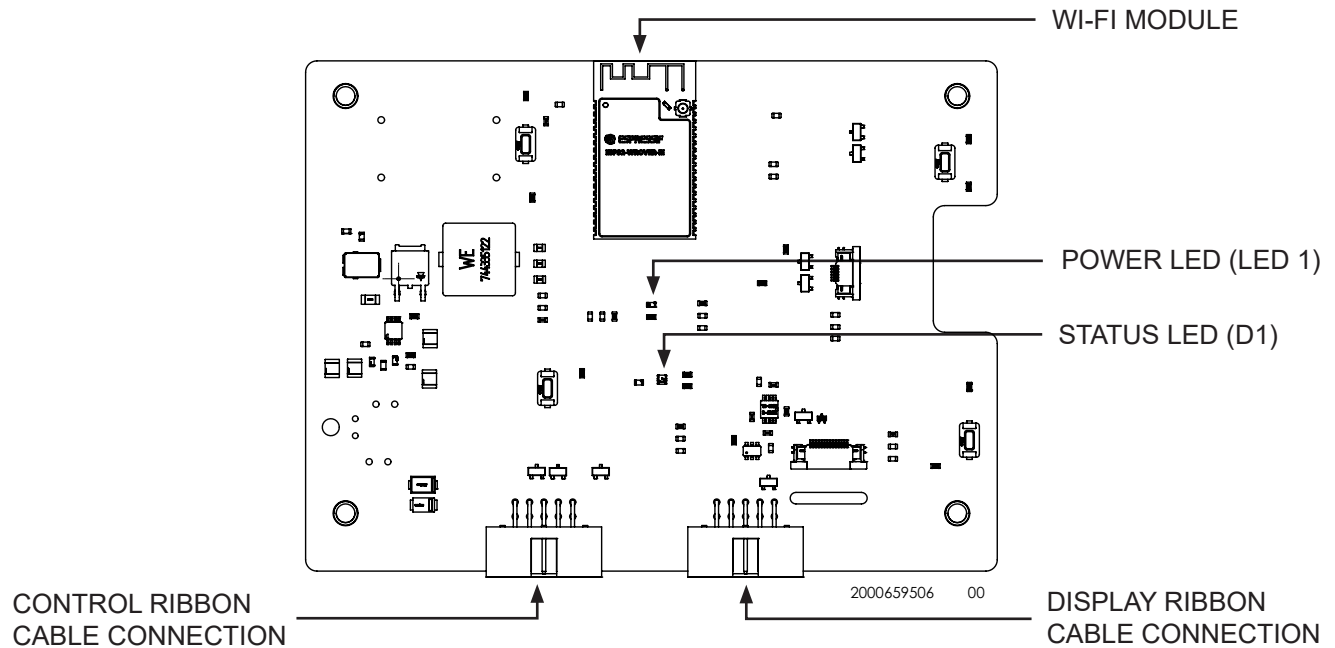


Table 5-1 CON·X·US LED Troubleshooting Table

LED	ERROR	CORRECTIVE ACTION
<b>Status LED - Cyan</b>	Device is connected	Device is normal
<b>Status LED - Green and blue rapidly alternating</b>	Disconnected from Wifi	Validate router and connection
<b>Status LED - Cyan solid, then blinking orange</b>	AP enable but BIC lockout	Fix lockout and continue with access point
<b>Status LED - Green and blue alternating, then orange solid</b>	BIC lockout	Fix lockout
<b>Power LED - Blank</b>	Power Confirmation	Make sure the ribbon cable is properly connected from BIC
<b>WLAN - Blank</b>	WLAN isn't defined	If after registration, repeat section of set-up

# Notes

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# Notes

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference. (2) This device must accept any interference received including interference that may cause undesired operation.

This Class A digital apparatus complies with Canadian ICES-003.  
Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

**Revision Notes:** Revision A (ECO #C16153) initial release.

Revision B (Change #500000794) reflects the addition of the Knight and the Knight Wall Hung.

Revision C (PCP# 3000005597 / CN# 500006010) reflects the addition of the Knight Fire Tube, Armor, and Shield models.

Revision D (PCP #3000039064 / CN #500027166) reflects an update to FIG 2-2F.

Revision E (PCP #3000040915 / CN #500028806) reflects the addition of Models SWA/R 125 - 500.

Revision F (PCP #3000057114 / CN #500043421) reflects the change of control boards.

Revision G (PCP #3000058429 / CN #500044511) reflects updated images throughout.

Revision H (PCP #3000059827 / CN #500045833) reflects an updated IP address.

Revision J (PCP #3000060664 / CN #500046606) reflects updated images, IP address, and updates to table 5-1.

Revision K (PCP #3000063297 / CN #500049154) reflects updated kit table and drawings throughout.